



Telephone Teller and Banking Online Access  
**Request and Preference Form**

If you declined Audio or PC access to your account at account opening, you must request these services in writing accepting our terms of service disclosed to you in the Regulation E disclosure provided at account opening and with this request. Please complete and sign this form to request these services.

Primary Account Owner Name \_\_\_\_\_  
(Please Print)

Account Number \_\_\_\_\_

Account Number(s) Transfer to: \_\_\_\_\_  
Share Type: \_\_\_\_\_  
Loan ID's: \_\_\_\_\_  
Or Unrestricted: \_\_\_\_\_

Check *Unrestricted* under each account number to set up maximum usage of Telephone Teller and Banking Online. For restricted capabilities, complete the share type(s) or loan number(s) to which the transfers are to apply.

Accounts listed on this form may be transferred using both Telephone Teller and Banking Online access.

Transactions involving your deposit accounts will be subject to the terms of your Membership and Account Agreement and transactions involving a line of credit account will be subject to your Loan Agreement and Disclosures, as applicable.

I request the above transfer options on my account for the purpose of using the Telephone Teller and Banking Online with America's Credit Union. I hold America's Credit Union harmless for the transfers taken from my account to these accounts by usage of Telephone Teller and Banking Online Systems. If requesting new Audio and/or PC access, I accept America's Credit Union's Terms of Service in the Regulation E disclosure provided to me at account opening and at the time of this request.

\_\_\_\_\_  
Primary Owner's Signature Date

This form must be completed for each account number held in your name with the credit union. **Please note that only the primary owner may sign to authorize access and preferences.**

**Other Preferences that apply to the Telephone Teller Audio system only:**

**Transaction Preference** – Your account is automatically set for withdrawals and transfers (the maximum usage of Telephone Teller). If you prefer to restrict the activity of your account to inquires only or transfers only, you may do so by circling your preference below. Account to Account Transfers cannot take place if your account has limited preference capabilities.

- Inquires Only**
- Transfers Only**

**Language Preference** - all accounts are set in English mode, but may be changed to Spanish by using Service Code 46 on Telephone Teller). Language Preference may be changed at any time with Service Code 46.

**Interaction mode** – Telephone Teller has two (2) modes of operation from which you may choose. Mark the box on the mode best suited to you or use Service Code 47 to change the mode through the Telephone Teller System.

- Expert Mode** – Is the fastest way for you to use Telephone Teller. You must know the service codes you want to use. A list of the service codes is provided on our wallet size Telephone Teller brochure.
- Menu Mode** – Allows you to choose transactions from a menu list given by an automated voice each time you call.

Statements or account summaries are available by fax. We can preset the fax number(s) you list below or you may enter the fax number at the time of your request.

Home Fax \_\_\_\_\_ Office Fax \_\_\_\_\_

The preset fax numbers may be changed at anytime by using the appropriate service code on Telephone Teller. (Home Fax Code 42 – Office Fax Code 34)