

## ATM Card Affidavit of Disputed Item(s)

Thank you for contacting us regarding a dispute on your ATM card. Please use this form to explain the details of your dispute.

Cardholder Name: \_\_\_\_\_ Card Number \_\_\_\_\_  
Merchant Name: \_\_\_\_\_ Amount: \_\_\_\_\_ Trans Date: \_\_\_\_\_

**Please thoroughly read this entire form, then choose ONE category that best describes your dispute:**

\_\_\_\_\_ Although I did engage in the above transaction, I dispute the entire charge or a portion in the amount of \$ \_\_\_\_\_. I have contacted the merchant and requested a credit adjustment that I did not receive or was not satisfactory. I am disputing the charge for the reason listed below:

I certify that the charge listed above was not made by me or by a person authorized by me to use the card. Nor were the goods or services represented by the above transaction received by myself or by person authorized by me.

\_\_\_\_\_ I received a price adjustment (credit slip) on the above transaction and it has not appeared on my statement. Attached is a copy of the credit slip.

\_\_\_\_\_ I only authorized one charge to my account in the amount of \$ \_\_\_\_\_. I did not authorize any additional charges. I am in possession of all valid cards issued to me.

\_\_\_\_\_ The amount of the sales slip was increased from \$ \_\_\_\_\_ to \$ \_\_\_\_\_. Enclosed is my copy of the sales slip prior to alteration.

\_\_\_\_\_ The sale was duplicated. Only one charge was authorized. I have contacted the merchant and it has been 30 days since they stated they would credit my account.

\_\_\_\_\_ The credit slip was listed as a sale on my statement.

\_\_\_\_\_ Other: \_\_\_\_\_

**I declare under penalty of perjury that the information I have provided herein is true and correct, and I will testify, declare, depose, or certify to the truth hereof before any competent tribunal, officer, or person in any case now or hereafter pending in connection with the matters contained within this declaration.**

\_\_\_\_\_  
**Signature of Primary Account Holder**

\_\_\_\_\_  
**Date**